

# M RLG QM-EM Goals

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## RLG QUALITY AND ENVIRONMENTAL GOALS

The implementation of the quality and environmental policy takes place within the framework of superior goals. To achieve these goals, measures are defined which are regularly reviewed, analyzed, and updated. Target achievement is measured and evaluated using key figures. This ensures that the requirements for continuous improvement are clearly communicated, and we can timely respond to any deviations, as necessary.

The following quality and environmental goals provide a framework for goal setting at process/operational level:

### Quality Goals

- To better meet customer needs as well as statutory and regulatory requirements.
- Continuous improvement of operational processes to increase efficiency
- Effective risk management by identifying, assessing, and monitoring factors that affect the achievement of quality objectives
- Maintain and continuously improve the quality and environmental management system to meet all applicable legislation, industry standards and ISO requirements.
- Promoting innovative solutions and improving the products/services offered to deliver superior value to customers.

### Environmental Goals

- To strive for carbon neutrality, emphasizing energy efficiency, renewable energy adoption, and decarbonization efforts, to mitigate greenhouse gas emissions.
- To minimize the environmental impact of our operations through responsible resource use, waste reduction, and efficient practices in chemical management and water consumption.
- To engage and collaborate with suppliers to promote the adoption of environmental and ethical practices , fostering a responsible and resilient supply chain.
- To drive business growth through circular economy solutions and resource maximization initiatives, focusing on sustainable resource management and waste reduction, reuse, and recycling.
- To support local communities by addressing challenges such as waste management, biodiversity and animal protection, deforestation, and soil quality conservation.

To ensure that quality and environmental management are integrated in all processes, the process owners at all levels of the organization are responsible for the definition of the quality and environmental objectives for their owned processes, as well as for ensuring effective monitoring, control and reporting of their performance.

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